

WARRANTY TERMS

Please be aware that the following Warranty only applies to new machines and supplied directly to the customer from Quotronics Ltd.. It does not apply to second hand machines or any machines purchased from a third party. Proof may be required of the direct purchase from Quotronics Ltd.- Quotronics Ltd. warrants its products to be free of defects in material and workmanship under normal use and service for a period of 1 year from the date of purchase. Quotronic's sole obligation with respect to claims of non-conformance made within the one (1) year warranty period described above shall be, at its option, to repair or replace any item of Equipment that Quotronics Ltd., in its sole discretion, determines to be defective. The Customer shall obtain a Return Merchandise Authorization (RMA) number from Quotronics Ltd. prior to returning any Equipment to Quotronics Ltd. under this warranty by contacting Technical Support at Quotronics Ltd. (Tel. 01293 431065). The Customer shall prepay shipping charges for Equipment returned to Quotronics Ltd. for warranty service, and Quotronics Ltd. shall pay freight charges for the return of the Equipment to the Customer, excluding customs duties or taxes, if any, up to a maximum of £50 GBP. Any extra incurred charges being borne by the Customer. All returns require a dated proof of purchase and a letter explaining the problem. Quotronics Ltd. will not be responsible for items returned without an RMA or improperly packaged. Replacement Equipment shall be new or like new in performance and shall be warranted for the remaining duration of the warranty term of the non-conforming Equipment. All replaced Equipment shall become the property of Quotronics Ltd.. Any claims of defects not made within such one (1) year period shall be deemed waived by the Customer.

Quotronic's warranty obligations hereunder are expressly conditioned upon (i.) the Products being properly installed, used and maintained at all times by Customer; (ii.) The Products not being subject to unusual mechanical stress or unusual electrical or environmental conditions or other acts of God; (iii.) the Products not being subjected to misuse, accident or any unauthorized installation/deinstallation by Customer or other third party; (iv.) the Products not being altered or modified in an unauthorized manner, unless approved in writing or otherwise performed by Quotronics Ltd. and (v.) Customer promptly installing all Product revisions that have been released for such Products by Quotronics Ltd. throughout the warranty term. Quotronics Ltd. does not warrant that the Products will operate in any specific combination that may be selected for use by Customer or that the operation of the Products will be uninterrupted or error free, or that all non-conformance or defects will be remedied. Additionally, Quotronics Ltd. shall have no warranty obligations for any failure of the Products to conform to the applicable product specifications resulting from the combination of any Product(s) with hardware and/or software not supplied by Quotronics Ltd.. If it is determined that any Product(s) reported as defective or non-conforming by Customer during the warranty period is not defective or non-conforming, Quotronics Ltd., may, at its option, charge Customer for any labour provided and expenses incurred by Quotronics Ltd. in connection with such determination, at Quotronic's then current rates. THE WARRANTIES OF QUOTRONICS LTD. AND REMEDIES OF CUSTOMER SET FORTH IN THIS SECTION ARE EXCLUSIVE AND ARE GIVEN BY QUOTRONICS LTD. AND ACCEPTED BY CUSTOMER IN LIEU OF ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ALL SUCH OTHER WARRANTIES BEING HEREBY EXPRESSLY AND UNEQUIVOCALLY DISCLAIMED BY QUOTRONICS LTD. AND WAIVED BY CUSTOMER.